

SHIPPING AND MAILING OPTIONS:

- a. **Option 1: FedEx Express Mail** (Guaranteed delivery outside and within the U.S., tracking number & expedited delivery available, must provide 9-digit FedEx Account #)

How to Open a FedEx Account #:

- I. Via Online: www.fedex.com
- II. Via Phone: 1-800-Go-FedEx (1-800-463-3339)
- III. Via In-Person: Go to a local FedEx Office location to open account #

- b. **Option 2: eShipGlobal** (If you do not have a FedEx Account or are unable to create an account)

UCLA Dashew Center has partnered with eShipGlobal for efficient mailing service. In order to obtain your materials, please create an account and properly input mailing address and payment information. Please follow the link here: <https://study.eshipglobal.com/custom/ucla/>

What is eShipGlobal?

"eShipGlobal" is an online service that allows students to directly pay for documents sent from DCISS via mail. All Shipment communication will be handled by the eShipGlobal service.

What are the payment options?

eShipGlobal accepts Visa debit cards and all major credit cards (Visa, MasterCard, Amex and Discover), PayPal and wire transfers. The accepted currency is U.S. Dollars. Students can pay using the credit card of a parent, friend or relative. The charge will appear as eShipGlobal Inc. on your billing statement. Please note after inputting your billing address on the PayPal website, your shipment will be delivered to the destination address listed on your UEMS order.

How do I contact eShipGlobal?

eShipGlobal, Inc

Customer Support Hours - Monday to Friday - 8.00 AM to 7.00 PM (CST)

General Inquiries: 972-518-1775 (Within US) | 001-972-518-1775 (International callers)

Support: (800) 816-1615

Support Email: studentsupport@eshipglobal.com

Frequently Asked Questions, see here: <https://study.eshipglobal.com/help/default.asp?page=8>