

Dear Colleagues, International Students and Scholars,

We are introducing a new centralized system called **International Services Portal**. This means that all F-1 and J-1 related document requests will be provided in one place. The portal will provide users an enhanced user-experience and transparency. It will also improve data security and system stability, as well as advanced functionality for UCLA to meet federal compliance requirements more efficiently. We look forward to implementing this new system because it will enable UCLA to better serve international students, scholars, and department administrators through this robust and comprehensive system.

**Please note:**

**This is NOT a change in U.S. federal immigration policies, procedures, or systems, but only a UCLA internal system update.**

**Key takeaways:**

We are introducing **a new centralized system for international services at UCLA for all F-1 and J-1 status holders** with related document requests. During the implementation of this new platform/portal, most Dashew Center document processing services and requests will be unavailable between **July 2 through July 22, 2024**.

**Who will this affect?**

UCLA F-1 and J-1 Students and Scholars, and UCLA Departments.

**What key services that will be temporarily unavailable during the implementation period?**

F-1 and J-1 status holders will not be able to submit most document requests during this time.

[See all available and unavailable services here.](#)

**Will Dashew Center services to international students and scholars be impacted?**

Yes, most F-1 and J-1 related document processing will be temporarily unavailable between July 2 through July 22, 2024. Regular F-1 and J-1 services & operations are scheduled to **resume on July 23, 2024**. [See the timeline for this implementation.](#)

**Will international student and scholar advising Services be impacted?**

During the implementation period F-1 and J-1 advising may not be available on certain dates.

[Please check the Contact Us Page](#) available advising dates.

**What if I still have questions?**

If you would like to contact our team directly for questions related to this implementation, please find the appropriate unit contact information through our [Contact Us Page](#).

Thank you for your patience as we work to provide you with the best service possible.

Sincerely,

UCLA Dashew Center