Below you can find all services available during the implementation of the new portal, and services we WILL NOT be available:

F-1 Students Services

Available Services:

- Travel Authorization Request
- Certification of Status Letter Request
- Concurrent Enrollment Letter Request
- Individual Tax Identification Number (ITIN) Letter Request
- Social Security Number (SSN) Support Letter Request
- Reduced Course Load Request

Services Not Available:

- Newly admitted I-20 Request
- Newly admitted transfer I-20 Request
- Summer Sessions Students I-20 Request
- CPT Authorization Request
- OPT Authorization Request
- STEM OPT Extension I-20 Request
- STEM OPT Extension Report Form
- I-20 Extension Request
- F-2 I-20 Request
- Cap-gap I-20 Request
- Change of Education Level I-20 Request
- Change of Status I-20 Request
- Name Change I-20 Request
- Major Change I-20 Request
- Country of Citizenship Change I-20 Request
- Return/Readmit I-20 Request
- Change of Funding I-20 Request
- SEVIS Transfer-Out Request
J-1 Students & Scholars Services:

Available Services

- Post-Arrival J-1 Status Check-in for Scholars
- Travel Authorization Request
- Program Completion Update
- Address and Contact Information Updates
- Certification of Status Request
- SSN Support Letter Request

Services Not Available

- New DS-2019 Request
- Extension DS-2019 Request
- Amendment DS-2019 Request
- Transfer-In DS-2019 Request
- Transfer-Out Request
- J-2 DS-2019 Request
- Scholar Employment Request
- Site of Activity Request
- Academic Training
- J-1 Student On-Campus Employment Authorization
- Out-of-Country Request

Thank you for your patience during this transition time. The new portal is scheduled to be live on July 23rd, 2024. See more information on the new portal & the timeline of implementation: